STRING THEORY
AND BLACK HOLE COMPLEMENTARITY

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ABSTRACT
Is string theory relevant to the black hole information problem? This is an attempt to clarify some of the issues involved.

In spite of the great effort that the black hole information problem has inspired, the situation has in some ways changed little since the original work of Hawking. The three principal alternatives (that information is lost, stored in a remnant, or emitted with the Hawking radiation) remain, none having been convincingly ruled out or shown to be consistent. The issues have been sharpened, but there is no consensus.

Perhaps the most novel proposal is the principle of black hole complementarity as realized in string theory. This talk is about an attempt to understand these ideas, and is based on work in collaboration with Lowe, Susskind, Thorlacius, and Uglum.

1. The Nice Slice Argument

Before we turn to string theory itself let us ask, do we expect the Hawking radiation to depend on short distance (Planck scale) physics? Even on this basic question there are vociferous differences of opinion, and it is easy to see why. On the one hand, the horizon of a macroscopic black hole is a very smooth place. The tidal forces need be no larger than in this room, and we would expect therefore to be able to use low energy effective field theory. On the other hand, many (some would claim all) derivations of the Hawking radiation make explicit reference to ridiculously large energies, greater than the mass of the universe, and assume for example that free field theory is valid at these energies.

So, can we derive the Hawking radiation in a way that takes advantage of the smoothness of the geometry? It seems that the right way to do this is in a Hamiltonian framework, pushing forward the state of the system on a series of spacelike surfaces. In order to use low energy field theory everywhere, the slices need to be smooth,
without large curvatures or accelerations, and any matter (the asymptotic observer, the infalling body) must be moving with modest velocity in the local frame defined by the slice. We will refer to these as “nice slices.”

To construct one family of nice slices, let us describe the Schwarzschild black hole in Kruskal-Szekeres coordinates, which we will call \((x^+, x^-)\) rather than the usual \((U, V)\). In these coordinates the singularity is at \(x^+ x^- = 16G^2 M^2\), and the event horizon is the surface \(x^+ = 0\) \((x^+\) increases to the upper left). We construct a spacelike surface composed of two pieces. The first piece is the left half \((x^- < x^+)\) of the hyperbola \(x^+ x^- = R^2\). This is chosen to be inside the horizon but far from the singularity, so the geometry is still smooth; for example let \(R = 4G^2 M^2\). The second piece of the nice slice is the half-line \(x^+ + x^- = 2R\) for \(x^- > x^+\). The slice is shown in fig. 1. At large distance this slice is asymptotic to the constant time surface \(t = 0\).

The slice can be pushed forward and backward in time by using the Killing symmetry of the black hole geometry,

\[
\begin{align*}
    x^+ &\to x^+ e^{-t/4GM} \\
    x^- &\to x^- e^{t/4GM}.
\end{align*}
\]  

(1)

Since the nice slices are asymptotic to surfaces of constant Schwarzschild time, they can be parametrized by \(t\). The full set of slices can then be written

\[
\begin{align*}
    x^+ x^- &= R^2, & x^- < e^{t/2GM} x^+, \\
    e^{t/4GM} x^+ + e^{-t/4GM} x^- &= 2R, & x^- > e^{t/2GM} x^+.
\end{align*}
\]  

(2)

The join between the line segment and the hyperbola on each slice should be smoothed to avoid a large extrinsic curvature gradient there.

It is not hard to check that the velocity (and energy) of an infalling particle, as measured locally in terms of the time coordinate orthogonal to the nice slice, remain small even as it passes through the horizon. For a black hole formed by collapse, one can join the nice slices smoothly onto a set of smooth slices in the interior of the collapsing body. Also, as the black hole evaporates the background geometry changes. The nice slices can be adjusted along with the change in the geometry until very late in the evaporation when the curvature becomes large.

Starting with the initial diffuse matter from which the black hole formed, one can evolve the state of the system forward on such nice slices until the evaporation is nearly complete and the curvature becomes large. For a large black hole, almost all of the original mass will have been converted to Hawking radiation, which will be outgoing on the exterior part of the nice slice. By construction the geometry changes smoothly from slice to slice, so the adiabatic theorem implies that only very low-energy degrees of freedom \((E \sim 1/GM)\) are excited from their ground state in the Hawking emission process. Thus, the state on the last nice slice is obtained from the initial diffuse state using only low energy field theory.
Figure 1: Nice slicing of the Kruskal $x^+x^-$ plane. The slice which is asymptotic to the $t = 0$ surface is drawn as a solid line, with earlier and later slices shown dashed.

It is of course rather clumsy to actually carry out the calculation in the above fashion, but it is not necessary. The essential features of the final state can be deduced indirectly in two different ways. First, having argued that the result is independent of short distance physics, we can make any convenient assumption about the form of the short distance theory, in particular that it is simply free field theory. The result must then be the same as in the standard calculation: the outgoing radiation looks thermal and is in fact in a highly mixed quantum state, being correlated with fluctuations behind the horizon.\(^a\)

Second, we can see this result directly as follows. Consider the fields on a distance scale of order one fermi, chosen to be very short compared to the scale of the geometry but still in a region which physics is well understood. In particular, focus on the state of these fields near the event horizon, at a distance again of order one fermi. ‘Distance’ here is measured in the spacelike direction defined by the nice slice. The geometry is of course smooth at the event horizon, and so the adiabatic theorem

\(^a\)I believe that this justification is implicitly assumed in the usual derivation, but I do not know of anywhere in the literature that the nice slice argument is given in detail. Wald has pointed out the existence of nice slices (private communication) and given some discussion in ref. 5.
tells us that these modes are unexcited. The subsequent evolution in the curved background, involving only length scales greater than a fermi, relates the annihilation operators of the outgoing Hawking radiation to a linear combination of the creation and annihilation operators for the fermi-scale fields near the horizon. The relation is such that the latter fields being in their ground state implies that the asymptotic modes have a thermal spectrum.

This establishes the gross thermal character of the Hawking radiation, but we can extend the argument to learn more. Consider two fermi-scale wavepackets, one inside and one outside the horizon as shown schematically in fig. 2a. Let $\phi_1$ and $\phi_2$ denote some quantum field averaged over these packets. By the nature of the vacuum these are correlated,

$$\langle \phi_1 \phi_2 \rangle - \langle \phi_1 \rangle \langle \phi_2 \rangle \neq 0.$$  

(3)

The geometry near the horizon is something like an expanding universe, so that as time goes on the two packets redshift and separate while the correlation remains. Eventually their sizes, and the distance between them, are of order the scale $M^{-1}$ of

Figure 2: a) Fermi-scale wavepackets just inside and just outside the horizon. b) Subsequent state of several pairs of packets along a nice slice.
the geometry. Fig. 2b shows the packets at this point, together with some earlier and later pairs. The nonvanishing correlation (3) means that the outgoing radiation is not in a pure state. One can follow the evolution in this way until the evaporation is nearly complete and the black hole not much larger than Planck-sized. At this point the state of the external radiation is highly correlated with that of the quantum fields inside the horizon and so is very far from a pure state. The black hole is now a small object which must have an enormous number of internal states.

The later evolution depends on short distance physics. The black hole might decay completely, leaving a mixed state. It might remain as an eternal remnant. It might decay extremely slowly leaving in the end a pure state with correlations between the Hawking radiation and the final decay products. The one thing that cannot happen is that the purity of the final state is suddenly restored in the final instants of Hawking evaporation: by a large margin there are too few quanta to carry the necessary correlations (see ref. 6 for a quantitative analysis).

One natural outcome is the interior of the black hole pinching off, a change of topology. In this case the final state from the point of view of the exterior universe remains pure. The decay Hamiltonian involves a large finite number of new parameters, which are eigenvalues of the third quantized baby universe field, and the topology changing decay must again be extremely slow. It has been argued that even without reference to topology change, if the decay proceeds to completion it must do so in essentially this way as seen from outside.

This analysis seems to leave no room for stringy short distance behavior or any other modification of field theory to influence the details of the Hawking radiation. Yet the conclusion, that the Hawking radiation is in a highly mixed state correlated with an almost Planck-sized black hole, is not entirely appealing.

The next section addresses the question of whether the nice slice analysis might fail in string theory, but let us first expand on the preceding discussion. Gravitational back reaction is a nonrenormalizable interaction, and so should be irrelevant in the low energy theory (except for the slow semiclassical evolution of the background geometry). However, there are claims that certain calculations reveal a large effect. To see what the issue is, consider quantum fields in a box which which is slowly expanding. The expansion continues until the box has expanded by an enormous factor; in the black hole the expansion factor will be $e^{O(M^2/M^2_{\text{P}})}$, with $M^2$ the original black hole mass. Consider also the reverse process, slow contraction by a large factor. Although both processes sound adiabatic, in only one of the two cases can low energy field theory be used—the slow expansion. Although the change is slow, for massless modes of sufficiently low frequency the adiabatic approximation breaks down and real quanta are produced. In the expanding box these simply redshift away, but in the contracting box they will be blue-shifted until they reach a frequency where low energy field theory breaks down. So low energy field theory is valid in this geometry only for

\[b\]This is my side of discussions with Erik and Herman Verlinde.
time evolution in one direction.

The black hole is like the expanding box. As we have noted in discussing fig. 2, modes near the horizon redshift. The time constant is $4GM$ and the black hole lifetime is of order $GM^3/M_P^2$, so the number of potential $e$-foldings is large. Fortunately, low energy field theory is valid for the purpose we have applied it to in the nice-slice analysis, obtaining the final state for a given initial state. It is not valid if we ask: given a black hole in a particular state on some late nice slice, what was the initial state from which it evolved? This requires that we evolve backwards, so like the contracting box the answer is outside the range of low energy field theory and likely involves some very complicated state with large deviations from the semiclassical black hole geometry. As far as I can see, all claims of large back-reaction effects involve such backwards questions, which are not relevant to the nice-slice argument.

The low energy field theory has one unusual feature. Let us take the cutoff length at some scale $\ell$ which is small compared to the scale of the geometry but large compared to the Planck length, for example one fermi as we used in discussing fig. 2a. As the box grows, the number of states below the cutoff, the number of states for which low energy field theory is applicable, also grows. So time evolution in the low energy effective theory must be from a smaller Hilbert space into a larger. This presents no problem. As new degrees of freedom enter the low energy theory by red-shifting through the scale $\ell$, they are in their ground states due to the adiabatic theorem. The evolution is thus well-defined and is one-way unitary (if the system starts out in the low energy Hilbert space it ends up in the low energy Hilbert space with probability essentially one, but the opposite is not true). Of course in the exact theory the evolution is assumed to be given by ordinary quantum mechanics. It is tempting to look at the large final Hilbert space of low energy states and ask where those states ‘came from,’ but this is a backwards question and outside the range of validity of low energy field theory. Fortunately there is no need to answer it.

2. Black Hole Complementarity

We have argued that low energy field theory is valid and leads to a certain conclusion. This seems to leave little room for string theory. To be precise, however, we have assumed that low energy field theory knows its own range of validity. In the black hole geometry there are no large local invariants but there is a large non-local invariant, the relative Lorentz boost of the infalling body and asymptotic observer. At times of order the black hole lifetime $GM^3/M_P^2$, the hyperbolic portion of the nice slice (B) between the infalling body and the asymptotic observer is very long. Comparing frames by parallel transport along the slice, one finds a rapidity difference of order $M^2/M_P^2$. In field theory this large non-local invariant does not cause any breakdown (for the forward evolution). But it is a logical possibility that when it is large low energy field theory ceases to be a good approximation to string theory and
we cannot use it.

In order to resolve the information problem, it is necessary that the correlations between the interior and exterior fields on the late slice of fig. 2b are somehow transmutated into correlations among the external fields. It is difficult to imagine a mechanism that would erase the correlations between the internal and external fields, and the superposition principle forbids the correlations from being duplicated in an independent set of degrees of freedom. The principle of black hole complementarity works in a more subtle way. That is, the Hilbert space structure on the nice slice is supposed to be very different from low energy field theory, so that the interior and outgoing fields are actually the same degrees of freedom seen in very different Lorentz frames.

Strings do have at least one unusual property at large boost, transverse growth. At large dilation factor $\gamma$ the transverse size grows as $\sqrt{\ln \gamma}$, an effect which can be seen both in the light-cone wavefunction and in the S-matrix. A root-log is very slow, but strikingly it combines with the exponential boost factor $\gamma = e^{t/\Lambda GM}$ in the black hole geometry to give a diffusive growth, which is expected to be accelerated still further by interactions. This is not enough, however. A non-local effect is needed along the nice slice, in the longitudinal direction. The light-cone wavefunction does also show longitudinal spreading, but it is much more difficult to see this in the S-matrix or say whether it is enough to resolve the information problem.

We need that the low energy degrees of freedom of the infalling observer be secretly the same as those of the external observer. The low energy field operators of these two observers will then no longer commute, even though they are at large spatial separation. So let us calculate the commutator. Consider two spacetime points, $x_1$ and $x_2$, which lie on a fixed nice slice corresponding Schwarzschild time $t$. The time $t$ is chosen large, but not so large that an appreciable amount of evaporation has occurred. The point $x_2$ lies behind the horizon, and could be chosen to lie on the hyperbola $x^+x^- = R^2$. It may be thought of as a point near the trajectory of a low-energy particle which has fallen through the horizon at some early time. Point $x_1$ lies outside the event horizon at

$$x_1^+ = x_0^+ e^{-t/\Lambda GM}, \quad x_1^- = x_0^- e^{t/\Lambda GM},$$

(4)

with $x_0^+ < 0$, $x_0^- > 0$, $x_0^+ + x_0^- = 2R$. For $x_0^+ x_0^- = \alpha'$ this point is on the ‘stretched horizon,’ where the infalling information is supposed to be stored, according to the reckoning of an observer who stays outside the black hole.

As $t$ increases, the spacelike separation between $x_1$ and $x_2$ grows like $e^{\omega} = \exp(t/4GM)$. A field which has momenta of order 1 in the nice slice frame at $x_2$ has momentum components $p^+ = O(e^{-\omega})$, $p^- = O(e^{\omega})$. So we wish to evaluate the commutator for the mass eigenstate component fields $\phi(x)$ of the string and then fold into suitable wavepackets. We need a Hilbert space description of string theory and
so will use light-cone string field theory. This has not been extended to the black-hole geometry, but for a large black hole it should be sufficient to consider the flat space-time commutator, and ask whether local commutativity breaks down at large boost.

We actually calculate the square of the commutator,

$$\langle 0 | [\phi(x_1), \phi(x_2)] [\phi(x_2'), \phi(x_1')] | 0 \rangle .$$

(5)

This is essentially local in free string field theory and gets its first interesting contribution from second order perturbation theory. The details are left to ref. 4. The result is that the commutator is indeed nonlocal. In fact it grows as $e^{\omega(\alpha(t)-1)}$ where $\alpha(t) = 2 + \alpha' t/4$ is the closed string Regge trajectory (here $t$ is the Mandelstam variable). Moreover the typical intermediate state contributing is a long string stretching between $x_1$ and $x_2$. This is not in the naive low energy field theory, but appears in the commutator of two low energy fields on the nice slice.

This is just as black hole complementarity requires, and so seems very promising. But one must of course be suspicious because light-cone gauge fields are not really local: even in field theory there are nonlocal commutators. The only gauge-invariant observable which is available in string theory is the S-matrix itself, but this should be enough: one can prepare an off-shell field by colliding two on-shell packets. Thus the commutator, if it is not a gauge artifact, should imply some sort of action-at-a-distance in the S-matrix as well. Thus far no indication of this has been found. Consider for example the four-point amplitude, with particles 2 and 3 in the infalling frame and 1 and 4 on the stretched horizon. According to the above discussion

$$p_{1,4}^+ = O(e^{-\omega}), \quad p_{1,4}^- = O(e^{\omega}).$$

(6)

This four-point amplitude is rather nonlocal off-shell, like the commutator, but on-shell the Virasoro-Shapiro amplitude becomes

$$\delta(\sum \vec{p}_i) \delta(p_1^- + p_4^-) \delta(p_2^+ + p_3^+) \left( \vec{p}_1 + \vec{p}_4 \right)^{-2} \left( p_1^- p_2^+ \right)^2 \left( \vec{p}_1 + \vec{p}_4 \right)^{2-(\vec{p}_1 + \vec{p}_4)^2/4}. \quad (7)$$

This is independent of $p_{1,4}^+$ and so a delta-function shock wave in $x_{1,4}^-$, just as in field theory. The one difference from field theory is the appearance of $(\vec{p}_1 + \vec{p}_4)^2$ in the exponent. This produces the transverse spreading, and also an interesting nonlocality in the $x^-$ direction, but not the necessary nonlocality in the $x^+$ direction. The same appears to be true of more complicated amplitudes.\(^c\)

\(^c\)The commutator has previously been studied in refs. 12, and in particular the transverse spreading was seen in ref. 13.

\(^d\)This is the point at which the various authors of ref. 4 begin to differ in their interpretation of the result.

\(^e\)But see also ref. 14. The processes considered in this paper are not ‘nice’ in the sense about to be defined, so I do not know if they are relevant. They are also highly suppressed.
To conclude this section, let us mention one point arising in the analysis of ‘nice’ processes, where some momenta (‘infalling’) are held fixed while the remainder are scaled as in eq. (6). This is the Regge region, which has been analyzed in some detail in ref. 15. We will give a simplified analysis applicable at tree level. The amplitude is dominated by the region where the infalling vertex operators come together. The case of two tachyon vertex operators illustrates the main point. The relevant OPE is
\[
\int d^2z \left( e^{ip_2 \cdot X(z)} \right) \left( e^{ip_3 \cdot X(0)} \right) \sim \int d^2z \left( e^{i(p_2 + p_3) \cdot X(0) + i(p_2 \cdot z \partial + \bar{z} \bar{\partial})X(0)} \right) \vert z \vert^{p_2 \cdot p_3 \alpha'}
\]
This is a curious result, involving fractional powers in the vertex operator. The general nice process factorizes at tree level using the OPE in this way.

3. Conclusion

A summary, with additional remarks:

1. Following low energy field theory until it breaks down leads to a state with Hawking radiation in a highly mixed state, correlated with a near-Planckian black hole with a large number of internal states.

2. Nevertheless it may be that low energy ceases to be valid and stringy effects become important sooner, when a nonlocal rather than local invariant becomes large.

3. A straightforward evaluation of the light-cone commutator shows just this effect. However, it remains to be seen whether this is a gauge artifact.

4. Black hole complementarity is a logical possibility, and survives simple attempts to prove it inconsistent. In particular, one might worry that if the external fields in fig. 2b are truly in a pure state, then the state in fig. 2a cannot be the vacuum but must have real high-energy quanta, a possibility which is generally regarded as unacceptable. I do not believe that this point is settled, but it appears to me that the correlations needed are between fields highly spread out in time (the black hole lifetime) and space, and will not lead to large local effects.

To conclude, it is an exciting possibility that stringy behavior might appear in a regime where it was not expected, and deserves further attention.

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5. References